Panasonic KX-HDV230 Quick Reference Guide

Warm Transferring Calls

A warm transfer involves speaking to the person you are transferring the call to before the transfer is made.

- 1. While on a call, press the **TRANSFER** button.
- 2. Dial the party you are transferring to.
- 3. After speaking with the receiving party, press the TRANSFER button again to complete the transfer.

Blind Transferring Calls

A blind transfer involves transferring the call to another number without speaking to the receiving party, regardless of whether or not they answer.

- 1. While on a call, press the **Blind** softkey.
- 2. Dial the extension or the phone number of the party you are transferring the call to.
- 3. Press the **Send** softkey to complete the transfer.

Initiating a Conference Call

- 1. While on a call, press the CONF \triangle button.
- 2. Call the party you want to add to the conference call.
- 3. After they answer, press the CONF △ button to merge the calls.

Accessing Call History

To access Call History, press the **Call Log** softkey. It will open a menu that allows you to look at all calls, or to specify by received, missed, or placed calls.

Checking Voicemail

You must not have a call on the line when attempting to check your voicemail.

- 1. Dial *86 or press the HOLD/MESSAGE ™ button on your phone.
- 2. Enter your voicemail passcode.
- 3. Select the option to listen to new or saved voicemails.

Checking Voicemail from a Cell Phone

- 1. Call into your phone number, or dial your auto attendant and type in your extension.
- 2. Let the phone go to voicemail.
- 3. Interrupt your voicemail greeting by pressing *.
- 4. Enter your voicemail passcode.
- 5. Select the option to listen to new or saved voicemails.

