#### Why can't the IP phone connect to the wireless network?

- If the network is secure, ensure the entered password is right.
- Ensure your gateway/router enables the wireless network feature.
- Reboot your gateway/router.
- Turn off the Wi-Fi feature on the IP phone and then turn it on again.

#### Why is the wireless signal strength low?

 Ensure the IP phone and your gateway/router are within the working range and there is no obvious interference (walls, doors, etc) between them.

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# Yealink

# Wi-Fi USB Dongle WF40 User Guide

Wi-Fi USB Dongle WF40 is used to connect IP phones to the organization's wireless network. Wi-Fi USB dongle is a cost-effective solution for small office wireless networking, which allows you to experience the convenience of wireless networking.

## **Packaging Contents**

The following items are included in your package. If you find anything missing, contact your system administrator.





Wi-Fi USB Dongle

User Guide

## Assembling the Wi-Fi USB Dongle

Assembling the Wi-Fi USB Dongle, as shown below:



To assemble the Wi-Fi USB Dongle:

1. Insert the Wi-Fi USB Dongle into the USB port on the back of the phone.

# Connecting the IP phone to an Available Wiereless Network

# To manually connect the IP phone to an available wireless network (take the SIP-T48G IP phone for example):

After your phone is powered on and the system boots up, you can connect the IP phone to an available wireless network.

 Insert the Wi-Fi USB Dongle WF40 into the USB port on the back of the phone when the phone is idle.

The touch screen prompts "Wi-Fi adapter has been added, scanning the available wireless network right now?"

 Tap OK to activate Wi-Fi mode directly and scan Wi-Fi devices automatically.

- (Optional.) To re-search the available network, tap the Scan soft key.
- Tap the desired wireless network to connect to your IP phone. You can also tap ... after the desired wireless network, and then tap Connect.
- 5. If the network is secure, enter its password in the Pin field.
- 6. Tap OK.

Once the connection has completed successfully, the prompt

"Connect Success." appears at the end of the desired SSID. You can also configure the Wi-Fi feature at the path: -> Basic->Wi-Fi.

Note: Contact your network administrator for the Wi-Fi password.

# Disabling Wi-Fi Feature on the IP Phone

To disable Wi-Fi feature, do one of the following (take the SIP-T48G IP phone for example):

- Tap --> Basic-> Wi-Fi.

Mark the Off radio box in the Wi-Fi field.

- Unplug the Wi-Fi USB dongle from the IP phone. The IP phone toggles the Wi-Fi to off.

### Troubleshooting

#### Why can't the Wi-Fi feature be enabled?

- · Ensure the Wi-Fi USB dongle is not broken.
- Ensure the Wi-Fi USB dongle is assembled and detected by the phone successfully.